

Support⁺ Plus

Expert deployment & appliance support for Microsoft Teams Rooms



Deployment planning



Technical support



Expert help to set up in-room appliances



Configuration guidance

What's included:

- Deployment planning advice
- Microsoft ecosystem configuration advice
- 24/5 global technical support helpdesk
- Unlimited helpdesk tickets

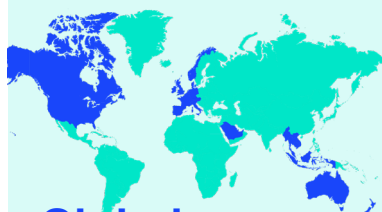
1 year of worry-free cover

All the support you need, with no long-term commitment.

Support + provides access to expert technical support to help you plan, configure and support your meeting room deployments

This essential service provides affordable access to specialists who ensure that your deployment, whether small or extensive, is successful and supported throughout its use and operation. Deployment planning can be complex, especially when requesting changes from IT operations or IT security teams to deliver meeting room systems. Our service bridges the requirements of the Microsoft ecosystem with the needs of the in-room appliance to ensure one-touch join functionality of Teams Rooms or full feature enablement of Teams Rooms Pro on the device is achieved.

From network planning and configuration requirements, to ensuring time-critical alignment of the client-side network with the Microsoft network, to permission policy planning and endpoint entitlement, our specialists help you maximise the rich features of Microsoft Teams Rooms with an appliance device. They can guide you to deployment and adoption success with ongoing support.



Global footprint

Our 24/5 helpdesk is based in the UK, APAC and the USA, supporting operations in 23 countries.

Meeting room support in a hybrid world

The Midwich Group distributes over 500 of the leading audio visual and unified communications brands globally. Plus+ support contracts are available with every single one.

More information

Visit plus.midwich.com
Email plus.services@midwich.com
Contact the Plus+ team in your region for more information

UK: +44 1344 959 444 APAC: +61 1300 555 069
USA: +1 219 301 6706 DACH: +49 40 80 90 39 69

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